

Contract for Service

Flood

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Zero



Under this contract the customer agrees to provide FloodZero assistance in obtaining any non-public information (i.e. Elevation Certificates) necessary to provide FEMA with the evidence needed to make a determination on the subject property.

The customer agrees to pay FloodZero \$250.00 for their services. This fee is 100% guaranteed and is paid prior to services being provided. If FEMA is unwilling to remove the subject property from the Special Flood Hazard Area (SFHA) FloodZero will refund the full fee paid for services to the customer.

It is FloodZero's responsibility to obtain and forward any public information needed for FEMA to make their determination. Furthermore FloodZero will continually monitor the progress of the customer's case with FEMA and provide any additional public information needed by FEMA as it is requested. At the customers request FloodZero will provide interim updates as to the status of the case with FEMA. In the event that FEMA requires additional non-public information a FloodZero Representative will contact the customer within 3 business day of receiving the request to inform the customer of the required information so that it can be obtained by the customer and forwarded by FloodZero. The customer will have 30 days to provide this information to FloodZero so that it can be forwarded to the FEMA specialist assigned to the case.

In the event that the customer is unwilling or unable to provide the addition non-public information within the specified time frame FloodZero will be unable to complete the application. FloodZero will not be held liable in this situation for returning the fee for the services provided.

FloodZero will begin the research phase immediately upon receiving the completed contract and information form but will not forward the research to FEMA until is has received a check or money order for its services.



Randall E. Vogel
Certified Floodplain Manager

Customer Name

Address

Phone

Signature

Date